

## Case Study

### €100k UC Solution for The Law Society



Pictured: Tom Blennerhasset, IT Manager, The Law Society.

The Law Society has implemented a Unified Communications solution to transform business processes and to enhance productivity, by allowing staff to collaborate in real time using their office tools and applications.

#### The Law Society

The Law Society of Ireland is the educational, representative and regulatory body for the solicitors' profession in Ireland. The Law School is in the Law Society's headquarters at Blackhall Place and runs two full-time courses for trainees: the Professional Practice Course Part I and the Professional Practice Course Part II.

#### The Challenge

"We were relocating about sixty of our regulatory staff from a number of different offices into a new open-plan office in George's Court," explains Tom Blennerhasset, IT Manager at The Law Society. "It was vital that all applications were available to them at either the same speed or at a better speed than in Blackhall Place and our other offices."

#### The Solution

Datapac, the Law Society's preferred ICT partner and a Cisco Premier Partner, proposed and implemented the Cisco solution which comprises a Cisco wireless network with Cisco WAAS. This allows all applications to have LAN-like speeds across the WAN to the relocated end users. Datapac also implemented a security solution: Cisco Network Admission Control (NAC) technology, which provides advanced visibility and control.

#### The Benefits

"The unified communications solution allows all our staff who have been relocated, to continue in their new workplace as though they were directly connected onto the corporate LAN. The HQ solution has even been extended to our Law School in Cork," continues Tom. "A single voice and data network across three sites creates more efficiency and allows our mobile workforce to work as normal no matter where they sit on our network."

"We wanted to simplify our system for higher reliability, availability, manageability and scalability," concludes Tom. "With Datapac's help we have achieved this."

#### The Next Step

The next phase for the Law Society is to introduce this unified communications solution and wireless connectivity to the HQ site at Blackhall Place.

#### About Datapac

Ireland's leading integrated ICT provider.

- 150 employees in Dublin, Wexford, Cork & Belfast
- Turnover of €50 million in 2010
- Datapac has over 6,000 active customers.

#### Portfolio

- IT Support & Managed Services
- Virtualisation, Storage & Cloud
- Unified Communications & Networks
- Imaging & Printing Solutions
- Security Solutions
- ERP & Accounting Solutions
- Retail EPOS Solutions
- IT Consumables

#### Accreditations

